

# The Scoop

Meals On Wheels of Sheboygan County, Inc.

Summer 2012

## Construction Update: 1004 South Taylor Drive

We promised transformation in the last issue, and transformation is what is happening! Renovations are well underway in our new facility at 1004 S. Taylor Drive. While it may not look like much has been done from the outside other than the garage addition, the inside has seen some major changes in recent months.



Here's a peek at what else is new at the site:

- Entire existing interior has been demo'd
- Floors have been excavated to allow new plumbing for bathrooms and kitchen
- Garage addition has been built, roofed, and flooring has been poured
- Generator pad installed
- Steels studs and blocking installed for office and boardroom area
- Drywall installed
- Windows installed

In the coming weeks, we are looking forward to seeing walls painted, ceilings installed, floors tiled, carpeting placed, doors hung, and woodwork finished. We project having the kitchen up and running mid-to-late November. We also have Land! The land is what makes our project so unique, as well as the subject of national attention. Our gardens will serve several functions for the program: a source of food, fresh-cut birthday bouquets, and a completely accessible, green and sensory space for clients and volunteers alike. Construction will soon begin on this key piece of the overall picture.



**Our Mission Statement: Enhance the quality of *Independent* living through affordable, nutritious home-delivered meals and caring social interaction.**

# The 4th of July Parade: A special show of patriotism



Wednesday, July 4th dawned hot and hazy, with morning temperatures already in the low 90s. Just after 8:00 am, a small group of volunteers gathered around the MOW truck in brightly colored T-shirts and hats, touting the new logo and "Fresh" concept. Sweat was already pouring down faces, although the parade had not yet begun.

Volunteers filled buckets and aprons full of MOW fans, product samples, candy, and dog treats. MOW quickly became the crowd favorite with our offerings for children and adults alike. The fans were the real winner, and 1000 disappeared even before we reached the end of the route.

Despite the heat, a client also joined us for the parade. Mr. Ed Weigand, a 97 year-old World War II veteran and MOW client, rode in the air-conditioned truck cab and waved an

American flag to the crowd. The real highlight of his day however, was an impromptu performance by the North High Drum Line at the end of the parade. Afterwards, each young man shook Mr. Wiegand's hand and thanked him for his service to our country. Mr. Wiegand told them he hoped to see them perform again when he was 100! It was a moment treasured by all who were there to see.

Kim Warden, Wendy Klein, Sue Rosenwald, Kelly Heyn, Fred Schram, Mary Mocarski, Sam Kletzien, Jane Nauschultz, Kaitlyn Barclay, Shannon Madden, Mackenzie Madden, Lauren Madden, Carol Gustafson and Joe Madden walked with the MOW Truck.



Parades seem to bring out the best in all of us. A&B Embroidery donated aprons for use in the parade and at Love Bowls. Sportco. donated colorful shirts and embroidered caps. Dr. Al Tauscheck donated soap, handcream, and sunscreen samples for the volunteers to hand out at the parade.

## Grass Roots Giving

Meals On Wheels volunteers are truly the backbone of this program. We are always taken aback when one of our volunteers teaches us a lesson about giving. Fred Schram is a volunteer who thinks outside of the box. When Fred signed up to walk with the MOW truck in the parade he had a plan. Fred asked his friends to sponsor his walk in the parade, and turned it into a fundraiser!

Thank you Jerome Miller, Bob Krucky, Willard Schram, Vern Jackett, Ken Hellman, Tod Hellman, Gordon Krause, Dave Elmer, Deb Ganser, Lou Milsted, Steve Frick, Tim Lemkuil, Bill McCormick, Brandon Mueller, Dan Albright, and Ken Fiedler for supporting Fred and Meals On Wheels.

# Meals On Wheels graciously thanks the following individuals and organizations for their generous support.

## ***In Memory of:***

**Delia Becherer and Joseph Belanger**  
Ruth Belanger

**Richard Bertschy, Sr.**  
John & Virginia Lang

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Beverly & Bill Herzog

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**Ralph Pitsch**  
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Beverly & Bill Herzog

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**Ronald Tonn**  
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**Marjorie Zohlen**  
Erwin & Dawn Nennig

## ***In Honor of:***

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Robert & Anna Mae Wirtz  
Marian Zolltheis  
Dirk & Sue Zylman

# The Annual Client Survey Says...

In order to gauge customer satisfaction, we send out a comprehensive survey to everybody receiving meals. We also ask clients to offer anonymous feedback so that we can address any concerns they might have. Here's what we learned:

Approximately 86% of respondents are very satisfied with the program. When asked what they like most about the program, 95% indicated they like the people who deliver the food, 78% like the fact that they do not have to cook, (respondents were allowed more than one answer) and 69% like the food.

96% of respondents are very satisfied with the food temperature. (Hot foods are delivered hot, and cold foods are delivered cold.) 90% of respondents feel safer because someone is checking on them, and 68% have help with daily living activities - some from outside agencies, but many from family and neighbors. Below is a sampling of the comments we received:



- More fresh (in season) fruit and veggies would be nice.
- The people that deliver the food are very, very nice & friendly.
- Why doesn't the noon meal ever have pie for dessert?
- Don't like red cabbage (too tart) or sauerkraut (too sour).
- I appreciate the kindness shown to me.
- The only food I don't eat are the tater tots.
- Many portions are skimpy lately.
- Thank you! Still in my own home at 97 because of Meals On Wheels.
- You can't please everyone with the meals. We all have our individual tastes.
- I especially like the baked fish and stewed tomato, but I don't care for the shredded pork or sweet potato.



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## Skillanthropy Corner

**Skill·an·thro·py:** a professional with a skill who donates time and effort to a humanitarian cause

When it came time to hire an Executive Assistant, Brian Lilyquist donated an enormous amount of time and energy as our ad hoc Human Resources Department. Brian culled through the applications, performed the phone interviews and narrowed the field. As a result, we are pleased to have Shannon Madden on staff as Kelly Heyn's Executive Assistant. Shannon has quickly become an active part of the Meals On Wheels family.



Ron Becker, Andy Heyn and Dennis Ohl (not pictured) fried the brats and burgers for the Meals On Wheels crew.

## Volunteer Tailgate Party: June 28th at Wildwood

We are no stranger to the heat this summer, and the day of our tailgate party was no exception. 94 degrees and high humidity marked the day, but that didn't keep our volunteers away. One hundred and forty people joined the Meals On Wheels staff at Wildwood Park for brats, burgers, beans and potato salad. The Sheboygan A's, who generously donate the tickets to our volunteers, put on an exciting game and beat the Oshkosh Giants 9 to 4. Our annual tailgate party is made possible through the generosity of Johnsonville Sausage, Miesfelds Meat Market, and Lakeside Pepsi Co. Thank you!



## A Surprise Bequest For Meals On Wheels

How do you thank someone you've never met for a gift you didn't expect? In early August, Meals On Wheels received a phone call informing us that our agency was named in Leone Schoen's will. But who was Leone Schoen? And why did she donate to Meals On Wheels? We did some investigating and we uncovered a lovely history....

Leone (Schwitzgoebel) Schoen was a woman of simple means - so it seemed. She attended the Sheboygan Falls Teachers College, and was a school teacher in Adell until she retired. She kept a small apartment in her later years and drove a modest car. A life long member of Zion Covenant church, she could often be found in the office working on the newsletter, or in the kitchen for various church events.

When she wasn't serving her church, Leone spent her time serving her friends. She ran their errands, and took them to doctor appointments, even after her own health began to fail. Leone was an emergency contact for a friend who received Meals On Wheels. We never had the occasion to call Leone on behalf of her friend, but she must have seen the value in what we do for others.

Leone passed away on March 28th, 2012, at the age of 92, leaving behind a generous gift to Meals On Wheels. We are humbled and saddened to never have known the lady behind the donation, but we will remember her for her selfless desire to serve others, and her overwhelmingly generous heart.

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United Way of  
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## The Faces of Meals On Wheels

Client: Gloria Dawson



Gloria recently celebrated her 92nd birthday. She was born in Cleveland, Ohio and married 'the boy next door'. Gloria and her husband Bob moved to Sheboygan 47 years ago with their five children. She worked at Bridal Village and Memorial Hospital.

Gloria's hobbies include painting and gardening, though she admits she doesn't paint anymore. She's been receiving our meals for a little over a year, and when asked to pick a favorite meal, she chose the Chicken Pot Pie.

Volunteer: Dick Nack



Dick started as a Route 14 driver three years ago. Last year, when we were looking for volunteers to drive the new MOW truck to Plymouth, Dick decided to help with that as well.

Occasionally Dick's daughter, Julie joins him as his navigator. They enjoy driving the city route - it gives them the opportunity to get to know the people on their route.

Asked why he volunteers for Meals On Wheels, Dick is quick to respond, "The more I volunteer, the better I feel!"

Board Member: Domenic Miosi



Domenic is the director of Food and Nutritional Services for Aurora Memorial Hospital. This is his first year on the board. Prior to coming to Sheboygan, Domenic worked in a kitchen that prepared Milwaukee's Meals On Wheels. He has been instrumental in guiding the kitchen planning for our new operations.

When asked why he joined the MOW board, Domenic replied, "I have a great family...my wife and three kids. I'm lucky to have what I have, I just want to give back to the community."